

LONG-TERM CARE (LTC): The Missing Piece of Retirement Planning

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Continuing Education Session
The University Club

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Today's Objective & Discussion Overview

Most estate planning professionals have seen the recent studies or read the reports. We know that clients' greatest retirement concern today is HEALTHCARE. And Long-Term Care (LTC) can be the most challenging and expensive piece of healthcare during someone's retirement years. Join our meeting to learn more about LTC planning strategies – in just 45 minutes or so, you'll walk away with a better understanding of the risk, candidates for these conversations, insurance solutions, and best practices for improving client outcomes.

Discussion Overview:

- Retirement planning & healthcare ("the why")
- Marketplace update
- An overview of Insurance planning solutions (Traditional, Hybrid Life+LTC, Life Insurance with riders, etc.)
- Overcoming client objections
- Applying behavioral finance lessons to client conversations
- Case studies (Individual & Corporate)
- Q&A





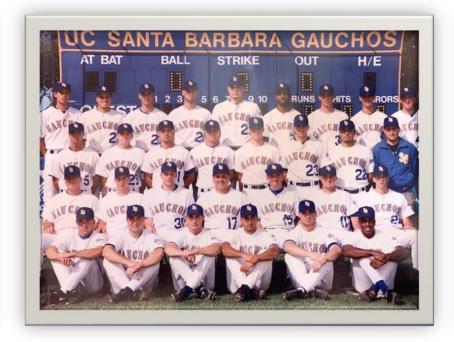


UCSB Baseball (1993-1996)

Pitching Statistics <u>Top</u> <u>Stats Glossary</u> <u>Remove Filters</u>

Year	Team	League	Lvl	Org	Unif Po	Age	W	L ERA	G	GS (GR (CG S	H G	F SV	IP	Н	R ER	HR	BB S	WF	ВК	НВ	WHIP	Н9	HR9	BB9	SO9	K-BB	Wpct
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1995	UC Santa Barbara	College	NCAA	So	Re	21	0	1 4.98	15	1	14	0	0	0 1	21.2	25	18 12	0	10 1	5 (0	0	1.62	10.38		4.15	6.23	1.50	.000
1996	UC Santa Barbara	College	NCAA	Jr	S/F	22	1	3 5.59	19	4	15	0	0	0 1	46.2	60	40 29	0	26 3	1 (0	0	1.84	11.57		5.01	6.56	1.31	.250











Summary of Retirement Risks

	Risk category	Issues	Detrimental behaviors	Immediacy	Level of control	Can risk be mitigated?
% %	Investment risks	 Market return risks Interest rate risk Asset allocation risks Sequence-of-return risk 	 Investing too conservatively or aggressively Sub-optimal Social Security claims Timing the market 	High	Moderate	Yes
~	Inflation	• Inflation	Assuming too low a rate of inflation in retirement Fixed income	High	Low	Yes
	Healthcare cost risks	Out-of-pocket medical costsPrescription drug costsLong-term care costs		High	Moderate	Yes
	Longevity/mortality risks	Outliving assetsDeath of spouse	High withdrawal ratesNon-coverage of spousal benefits	Low	Low	Yes
	Public policy risks	 Reduction of Social Security benefits Reduction of Medicare benefits Tax increases 		Moderate	None	No

In addition to the above risks, retirees may be exposed to a host of additional risks: employment risk — for those who plan to work during retirement; business risk — which could impact retiree benefits such as DB plans and health insurance; marital status risk — can impact Social Security and other benefits, and divorce can lead to financial problems for either or both spouses; and caregiver risk — for retirees who need to provide financial or other assistance to family members.

Source: LIMRA Secure Retirement Institute, 2018

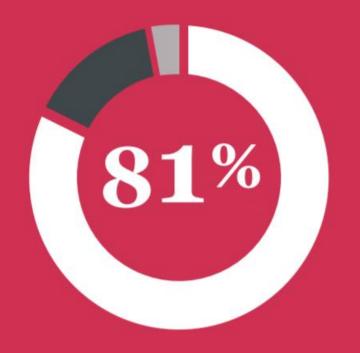








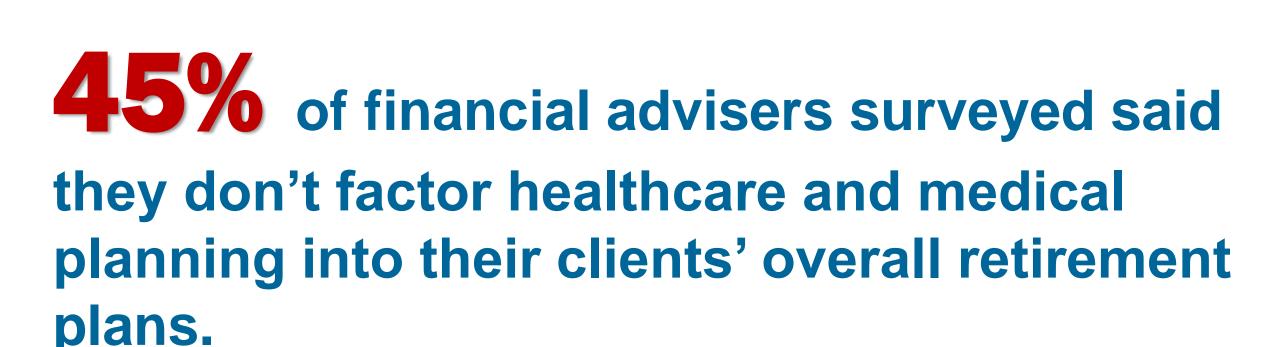
CLIENTS WANT MORE THAN 'A NUMBERS PERSON'



More than 4 in 5 people say it would be very valuable for a financial professional to consider their health when building their financial strategy.

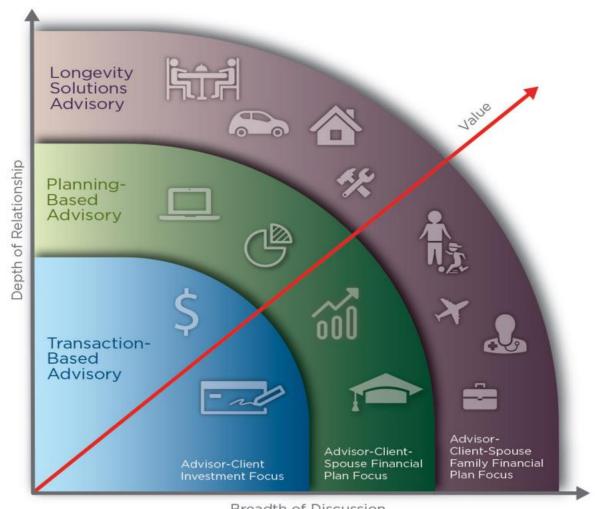
Luntz Global Partners/Transamerica Wealth and Health Survey, 2016







Why Have "The Talk"?



Breadth of Discussion



Based on 365 days of care.

SANTA BARBARA ESTATE PLANNING COUNCIL



Long-Term Care Services in Santa Barbara

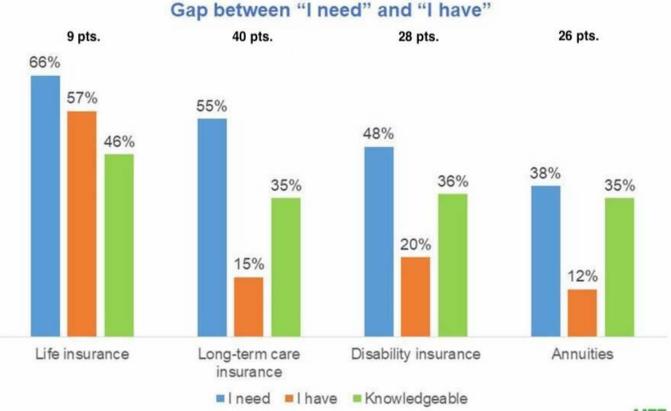
Annual Cost	2019	5-year Annual Growth	
Home Health Care			
Homemaker Services	\$62,348	5%	
Homemaker Health Aide Based on 44 hours per week by 52 weeks.	\$62,348	5%	
Adult Day Health Care			
Adult Day Health Care Based on 5 days per week by 52 weeks.	\$19,760	0%	
Assisted Living Facility			
Private, One Bedroom Based on 12 months of care, private, one bedroom.	\$60,000	3%	
Nursing Home Care			
Semi-Private Room	\$102,711	4%	
Private Room	\$122,257	3%	

Source: Geworth Cost of Care Study, 2019.





Consumers' insurance knowledge is related to the gap between perceived need and ownership









Insurance Marketplace Update

- Growing awareness or consciousness
- Sales growth (Individual, Multi-life & Hybrid Life/LTC plans)
- Carrier entries
- Continued in-force premium increases
- Increase in HSA limits
- Proposed changes to Medicare Advantage
- State of WA Long-Term Care program





Marketplace Update

1st Generation LTC Insurance Challenges:

- Mortality
- Morbidity
- Interest Rates
- Lapse Assumptions
- Regulatory Environment
- Adverse Selection

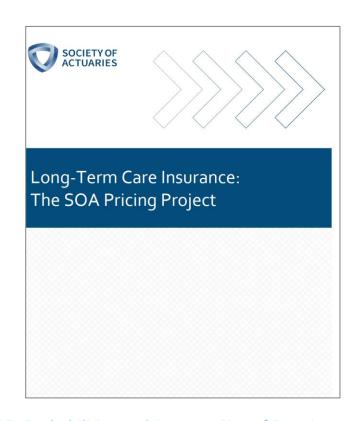


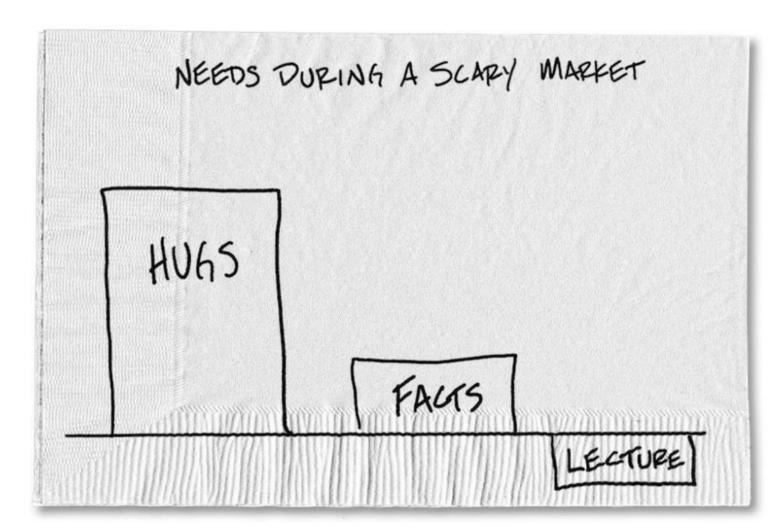
Figure 15: Probabilities and Average Size of Rate Increases, by Year

Pricing Point Year	Probability of a Rate Increase	Average Size of Rate Increase
2000	40%	34%
2007	30%	18%
2014	10%	10%





A Word on LTC Insurance Rate Increases



Long-Term Care Insurance Planning Solutions

- Traditional LTC Insurance
- Linked-Benefits (Combination Life/LTCI plans)
- Life Insurance with CI /ADB / QLTCI riders
- Group Life Insurance with LTC Benefits
- Annuities with LTC Riders
- Immediate-need LTC Annuities
- Short-Term Care









Long-Term Care Insurance Planning Solutions



LONG-TERM CARE INSURANCE

Protect your assets from an extended health care event

PROS:

- Inflation Protection
- Care Coordination "Concierge Healthcare" Benefit
- Maximizes long-term care insurance leverage while minimizing premium committment.
- Tax Deductible for business owners
- HSAs

CONS:

- Premiums not Guaranteed
- "Use it or lose it" premium (no chase value or return of premium)



ASSET BASED HYBRID

Protect your assets and retirement savings from an extended health care event while retaining maximum flexibility

PROS:

- Standardized benefit trigger
- 1035 exchanges
- Tax Advantages
- Maximizes flexibility and provides a substandial benefit for a long-term care insurance event.
- Flexible payment options
- Return of premium
- · Guaranteed premiums
- Life Insurance and LTC Benefits

CONS:

- Opportunity cost (if single premium option is selected)
- Not the same tax advantages for business owners



LIFE INSURANCE

Maximize your death benefit while retaining moderate flexibility

PROS:

- Largest Death Benefits
- Relatively low premium cost for rider
- Better suited to pay for benefits on a monthly basis, if needed.

CONS:

- If LTC is needed, reduction of death benefit
- · No return of premium
- Benefit triggers not standardized
- Benefits determined at claim time
- No inflation protection



FIXED OR INDEXED ANNUITIES

Long-term care options late in life with potential health concerns

PROS:

- Limited or no medical underwriting
- 1035 exchange tax advantage could turn tax-deferred growth to tax-free LTC payments

CONS:

- Limited or no inflation protection
- Typically no care coordination
- No tax advantages for business owners



SELF FUNDED

Access to money now

PROS:

 Zero up-front costs while retaining liquidity

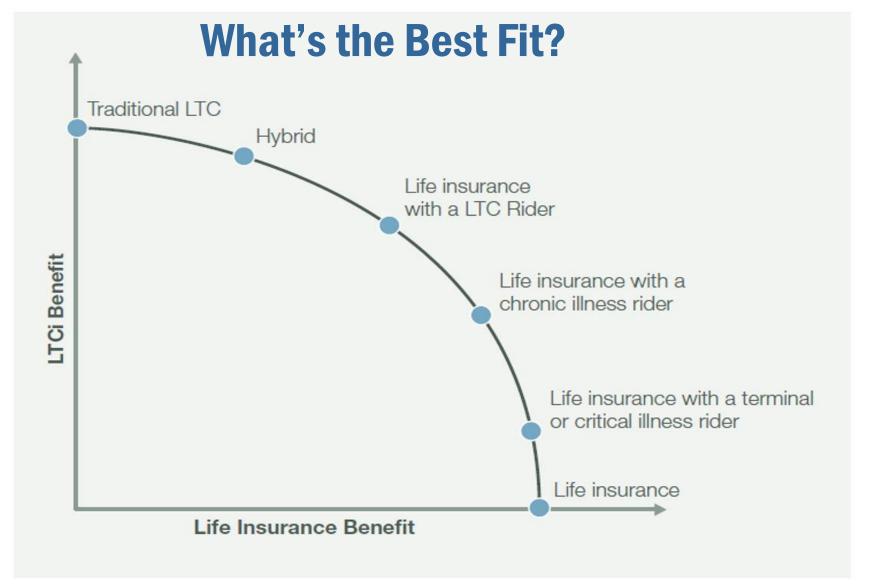
CONS:

- Not a healthcare plan
- No care coordiation benefit
- Tax timing consequences
- •













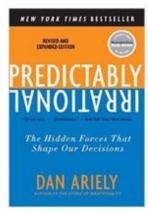
Overcoming Client & Advisor Objections

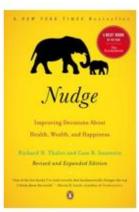


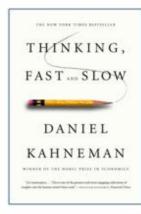


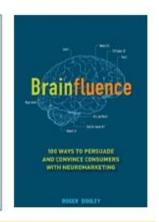


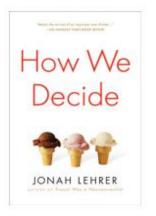
Important Disclaimer (Behavioral Finance)

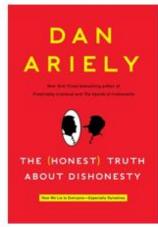


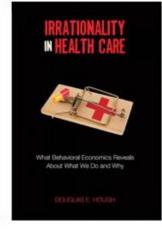


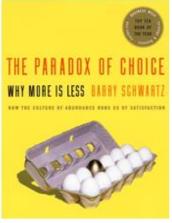


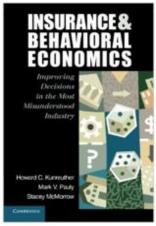


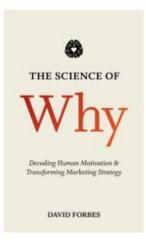






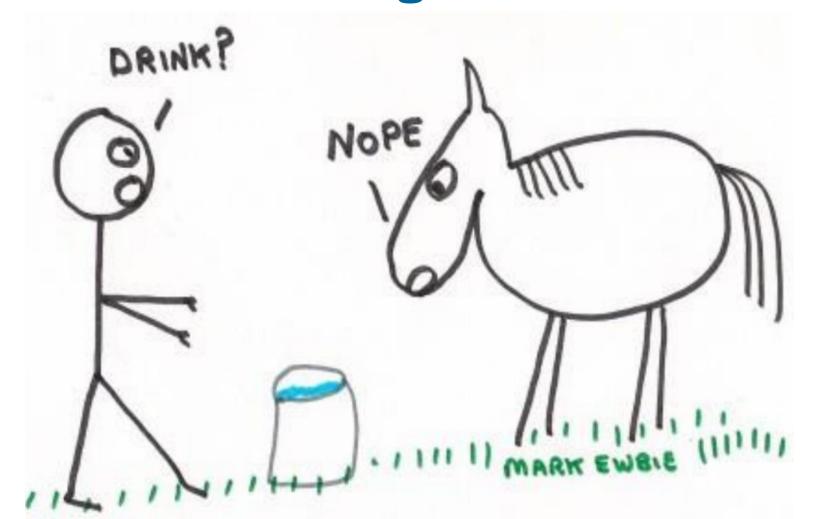








REALITY = Behavior Change is Hard







Benefits of Behavioral Finance

Advisors said behavioral finance offers a range of benefits



50% Strengthens trust with



49%
Improves
investment
decisions

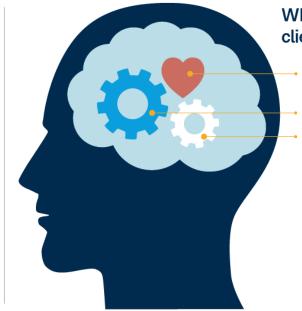


46%
Allows better management of client expectations



40% Reduces clients' emotional decisions





When it comes to developing client relationships, advisors ranked

- **effectively managing emotions** (24%) as more important than
- investment performance (15%) and product range (6%).





Behavioral Finance & LTC Planning

Advisors said they see several biases significantly affecting clients' decision-making.

Bias	What it is	What to do
Recency (35%)	Belief that recent news and events will continue, which can promote chasing performance and investing in fads	Help clients ignore the noise and keep a long-term view
Loss aversion (26%)	Tendency to prefer avoiding losses over achieving equivalent gains, causing clients to accept less risk than they can tolerate	Proactively position client portfolios against loss to reduce emotional decision-making during volatile markets
Confirmation (25%)	Tendency to consume mainly information that reinforces one's own views, which can camouflage opportunities	Seek out—and tell clients about—multiple viewpoints when evaluating investments and constructing portfolios
Anchoring (24%)	Tendency to focus on a specific reference point, such as a certain index, when making decisions	Use a diversified, risk- adjusted benchmark that fits the client's goals
Familiarity (24%)	Tendency to make decisions based on one's own experience or knowledge, such as preferring domestic equities	Emphasize the benefits of diversification

Advisors also said they noticed differences in the most prevalent biases based on generational group.

Silent Generation (73+)



Baby Boomers (54-72)



Gen X (38-53)

Recency	64%
Mental accounting	63%
Confirmation	62 %

Millennials (<38)





Source: BeFi Barometer (2019)



Tips for Productive Long-Term Care Planning Conversations...

- 1. Keeping choices as simple as possible
- 2. Focus on the possible gain vs. possible loss
- 3. Use stories, not statistics!
- 4. Focus on now benefits, not the future
- 5. Help guide heuristics ("rules of thumb")
- 6. Formalize a strategy (with or without Insurance)







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